

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

We're committed to monitoring the quality of the services we provide. If you get a moment, please fill this out and mail it back. We greatly appreciate your feedback on our performance and workmanship.

Overall

Would you use Zebra Restoration again? yes

How could we have improved our service to you? No way, did a great job

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

Job site cleanliness/neatness of all employees:

Regard for your home and property:

Punctuality:

Friendliness/courtesy:

Kept you informed on the job progress:

Professionalism & quality of Zebra's work:

Professionalism & quality of Subcontractors work:

Overall Comments: Juan, Manuel & Ruben are terrible to work with!

How did we treat you as a valued customer? 3

Overall Rating (1 to 3 - 3 being the highest): 3

Can we use you as a reference for other customers? Y N If yes, please provide:

Name: Dorothy Young Preferred phone number: 916 585-9766

If you feel your service was impeccable and would like to write a testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.

This company is outstanding. I would highly recommend them

I give my approval to allow Zebra to post my testimonial (partial/entirety) on the Zebra Restoration website. Name D. Young City Elk Grove

Insurance company: State Farm
Agent's name (very helpful if you know it): Nick Alshie

THANK YOU FOR YOUR ASSISTANCE