

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Overall

Would you use Zebra Restoration again? yes

How could we have improved our service to you? It was all great

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent, (the highest score) and add any further comments.

- 3 Cleanliness/Neatness of all employees:
- 3 Regard for your home and property:
- 3 Punctuality:
- 3 Friendliness/Courtesy:
- 3 Kept you informed on the job progress:
- 3 Professionalism & Quality of Zebra's work:
- 3 Professionalism & Quality of Subcontractors work:

Cordula Sherman

*MZ
KE
RT
JS*

Overall Comments I've never had contractors be so professional

How did we treat you as a valued customer?
Overall Rating (1 to 5 - 5 being the highest): 5

Can we use you as a reference for other customers? Y N If Yes, please provide:

Name: Cordula Sherman Preferred Phone Number: (916) 353-1379

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our Website, please provide your response below or on a separate sheet of paper.

All the people that came into my home where very respectful and extremely clean. This happened during the holidays and we were still able to entertain because of their professionalism. Thanks!!!

I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name Cordula Sherman City Folsom

Insurance Company: STATE FARM

Agent's Name (very helpful if you know it): MIKE BOUGH

THANK YOU FOR YOUR ASSISTANCE & SERVICE!