

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Overall

Would you use Zebra Restoration again? DEFINITELY

How could we have improved our service to you? I AM HAPPY WITH ALL WORK.

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

- Cleanliness/Neatness of all employees:
- Regard for your home and property:
- Punctuality:
- Friendliness/Courtesy:
- Kept you informed on the job progress:
- Professionalism & Quality of Zebra's work:
- Professionalism & Quality of Subcontractors work:

Sm
@f
RW
mz
DK

Overall Comments: VERY SATISFIED NOT ONLY WITH RESTORATION WORK BUT ADDITIONAL WORK

How did we treat you as a valued customer? I REQUESTED

Overall Rating (1 to 5 - 5 being the highest): 5

Can we use you as a reference for other customers? Y N If Yes, please provide:

Name: VIRGINIA SHIRLEY Preferred Phone Number: 408 892 4890

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.

I HAVE SEVERAL RENTAL HOMES THAT REQUIRE MAINTENANCE AND UPDATING. ZEBRA IS BY FAR THE BEST CONTRACTOR I HAVE WORKED WITH OVER THE LAST 36 YEARS.

I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name VIRGINIA SHIRLEY City SACRAMENTO

Insurance Company: STATE FARM
Agent's Name (very helpful if you know it): ANGELA FRANCIETI
SAN JOSE, CA 408-793-8300

THANK YOU FOR YOUR ASSISTANCE & SERVICE!