

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Overall

Would you use Zebra Restoration again?

ABSOLUTELY!

How could we have improved our service to you?

NOTHING. YOU GUYS

WERE GREAT!

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

- 3 Cleanliness/Neatness of all employees:
- 3 Regard for your home and property:
- 3 Punctuality:
- 3 Friendliness/Courtesy:
- 3 Kept you informed on the job progress:
- 3 Professionalism & Quality of Zebra's work:
- 2 Professionalism & Quality of Subcontractors work:

SM, JS.

Overall Comments: _____

How did we treat you as a valued customer?

Overall Rating (1 to 5 - 5 being the highest):

5

Can we use you as a reference for other customers? Y N If Yes, please provide:

Name: SHARI HARTLAND Preferred Phone Number: 914 595 8526

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.

ZEBRA TOOK A HORRIBLE SITUATION AND TURNED IT INTO AN ENJOYABLE EXPERIENCE. THEIR WORK IS PERFECT AND THE COMMUNICATION WAS MORE THAN I COULD ASK FOR. WOULD USE THEM AS A GENERAL CONTRACTOR, NOT JUST FOR RESTORATION, EVERY TIME.

I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name SHARI H. City CITRUS HEIGHTS

Insurance Company:

STATE FARM

Agent's Name (very helpful if you know it):

DAVE BETRENOS

THANK YOU FOR YOUR ASSISTANCE & SERVICE!